

NEW MEMBERS INFORMATION PACK

ESSENTIAL INFORMATION

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Introduction

I would like to take this opportunity to welcome you as a new member of Arscott Golf Club.

To help your introduction to the Club and the facilities we have available we have put together the following information pack which we hope you will find informative and helpful in getting the most out of your membership package.

You will also receive a bag tag, which should be displayed whenever you are on the course, a Club diary and a bar card which gives members a 10% discount on food and drink purchases.

Our resident Club Professional is Glyn Sadd who will be able to assist you with any equipment, clothing or lesson requirements.

Can I ask you to inform us if you change your home address, telephone number or email address so that we can keep our records up to date.

If you have any specific questions then please let me know.

Many thanks and enjoy your golf.

Nick Jones
Managing Director

General Information

We have an elected Board which meets monthly who are responsible for the day to day running of the Club covering Membership Services, Finance & Administration, Marketing, Greens and Clubhouse Catering & Housekeeping.

The Sections are administered by their own Committees and are responsible for handicaps, competitions and matches.

Details of the Board/Committees are displayed in the locker rooms and in the Club diary.

Members' Details

Details of Club members i.e. names, addresses, telephone numbers etc., are held in a secure golf club management system (ClubV1) on a pc in the Secretary's office in accordance with the current General Data Protection Regulation.

Official handicap details are held in the ClubV1 golf system and are published on the HowDidIDo service and on noticeboards in the locker rooms.

Members' Times

We operate a tee booking system and tees should be booked through the ClubV1 system, or alternatively, with the Club Professional before play – 01743 860881. You may turn up and play but must liaise with the Club Professional for a start time. Tee times for competitions are booked via the ClubV1 system.

How to install the ClubV1 and HowDidIDo apps

Our ClubV1 system manages everything to do with the golf club, membership, accounts, bar cards, the till, competitions, tee bookings and member communication. All in one package.

Member's information, handicaps and competitions are all at your fingertips in a secure app you can freely download.

Your personal setup for Member's Hub and How Did I Do

This is an all new smartphone app for android and iPhone which contains everything you need to interact with the club in one game app. The app includes, Tee Time Booking (social and competition), diary, competition results, members directory, and live leader board on competition days. The club will also keep members up to date with club news and push notifications on course status, so the app is a must.

You can access the app by:

Downloading the android or Apple IOS app from the appstore. Search for 'ClubV1 Members Hub' or click the relevant link below:

Android: <https://play.google.com/store/apps/details?id=com.clubsystems.clubv1hub>

Apple:

<https://itunes.apple.com/gb/app/clubv1-members-hub/id1247886260?mt=8>

or you can also access via a webpage <https://arscott.hub.clubv1.com/>

1. Load the ClubV1 Members Hub via the App or via a web browser. 2. Choose the Option for "Passport Registration".

2a. Enter your Email Address, Password and Full name in the Register Account page.

3. An activation email will then be sent to your email inbox. You will then need to click on the Blue "Confirm Account" button to activate your registration.

4. Once you have clicked on the "Confirm Account" button you will be redirected to the HowDidiDo Passport Website

5. You will then need to go to the ClubV1 Members Hub, as outlined in point 1., and this time chose PASSPORT LOG IN. Enter the details you registered with. Your club may show in the Linked Club above, if it does then please select that and you will now be linked to your club and will now be on the ClubV1 Members Hub dashboard. If, like in the image above, your club does not show up in the Linked Clubs section select the option to "Search for Clubs"

6. Once you choose the option for 'Search for Clubs' any club that has your email address on record will show up. If you see your club show up you will then need to select the box saying "--- Please select from dropdown ---". When you select that three home addresses will appear, you will need to select the Home Address that applies to you and hit Confirm.

7. After that you will now be logged in and on the Dashboard.

As often applies when making systems changes, even with planning and preparation in place, we may face some challenges of implementation. I would like to thank you for your anticipated understanding whilst our staff go through training and get used to the new system.

Clubhouse Opening Times

The clubhouse is open from 0730am until dusk each day during the Summer months (April to September), with catering available from 09:00. During the Winter period we are open from 0730am until dusk although we may be open later when functions are booked.

Dress Code

Please note the dress code is been relaxed in order that members and their guests may enjoy a more informal atmosphere, however we respectfully remind you that all clothing worn on the golf course and in the clubhouse should, at all times, be clean and presentable.

Not permitted on the course

- jeans and denims
- trousers must not be tucked into socks
- slogan or football type shirts
- tracksuits

Permitted on the course

- any accredited golf wear
- tailored shorts may be worn at any time, sports socks must be worn at all times

Not permitted in the clubhouse

- hats and caps
- golf shoes
- tee/slogan or football type shirts
- wet or muddy clothing

Permitted in the clubhouse

- any accredited golf wear (excluding above)
- clean (not ripped or faded) jeans
- clean training shoes
- tailored shorts
- the wearing of deck shoes/sandals without socks

On formal occasions and match meals gentlemen should wear jacket with collar and tie. Members and visitors are asked to conform strictly to the above codes of dress.

Competition Information

Details of all the various Men's, Ladies and Mixed competitions are shown at Appendix 1. Junior competition details are available from the Junior Organiser. If you do not have an existing handicap on joining the Club then you will need to submit three valid cards for assessment by the Competition and Handicap Sub-Committee. The process is to:

- (a) Organise a member with a handicap to "mark" your card,
- (b) Sign the card, together with your "marker" and submit this via the Professional Shop after your round (or as soon as possible). Please ensure you indicate clearly that this is for **handicap purposes** and **the tee used** during the round i.e. Red, White or Yellow.

Cards should be submitted as stroke play and ideally in a six month timeframe.

The Handicap Secretary will then consider the appropriate handicap for your playing ability in line with WHS guidelines and contact you as soon as possible.

Competition entry is via sign up on ClubV1, alternatively call the Pro shop on 01743 860881.

Sections within the Club

A number of sections exist within the Club and you may wish to consider joining one or more! If you would like to be introduced to any of the contacts or 'paired up' for a round of golf please contact the Secretary. Brief details are:

Name	When	Contact
Men's	Weekend competitions, tees to be booked from 08:00 Informal roll up on Wednesday mornings from 09:00 (October to April) Club Night Wednesdays April to September	Club Captain
Seniors	From 08:30 Monday and Thursday mornings	Senior Captain
Ladies	From 09:00 Tuesday mornings and 11:00 Saturday morning	Lady Captain
Juniors	Junior Club Night Thursday	Junior Organiser

Each of these sections display notices in the locker rooms and the main clubhouse foyer where detailed information of their Committee structure, contact details, events, what's on etc. can be viewed.

References

We have a Club web site which details offers and benefits for members. The URL for the site is:

www.arscottgolfclub.co.uk

A separate logon Id and password will be provided to you so that you can access the member's area.

Appendix 1

Mens, Ladies and Mixed Competitions

Men's Section Competitions

Competitions and Trophies

Regular weekly competitions	Individual Medal, Stableford and pairs competitions through the year – see Club Diary
Gary Sawyer Cup	18 hole Stableford, Honours Board Full Handicap Max. 21
W A Lewis Trophy	Summer matchplay knockout – singles Full handicap difference
Abbey Trophy	Summer matchplay knock-out – fourball better ball 90% of the difference from lowest handicap
Presidents Putter	18 hole Medal, Honours Board Full Handicap Max. 21
Founders Cup	18 hole Medal, Honours Board Full Handicap Max. 21
Club Championship	36 hole scratch Medal top 20 and ties day 1 qualify for day 2.
Handicap Championship	36 hole Medal top 20 and ties day 1 qualify for day 2.
Charity Cup	To be allocated
Kempster Cup	18 hole Medal Full Handicap. Entry limited to 19 – 28 handicaps.
President v Captain (left v right handers)	18 hole fourball better ball match 90% of the difference from lowest handicap
Family Rose Bowl	Open to Club members and immediate family with bona_fide handicap. Fourball Better Ball Stableford 90% handicap.
Over 50's Shield	Must be over 50 on day of competition. 18 hole Medal. Full handicap.
Captain v Vice Captain	18 hole Fourball Better Ball Match 90% of the difference from lowest handicap
Embrey Shield	Winter matchplay knockout – singles Full handicap difference
Wilkinson Salver	Winter matchplay knockout – fourball better ball 90% of the difference from lowest handicap
Junior Charity Shield	Four player team event, best 3 scores to count, full

	handicap Stableford. One player from each section, Junior, men's, Ladies and Seniors.
Summer Cup	2 day Foursomes Medal qualifier, 2 pairs to qualify from each day then Foursomes knockout to decide winner. Semi – Final winner Day 1 plays Runner up Day 2, Winner Day 2 plays Runner up Day 1.
George Morris Memorial	Full handicap Stableford
Stephen Lewis Memorial	Full handicap Stableford
Committee Cup	The leading committee member or former committee member in the September Stableford
Captain's Cup	The leading Captain or Past Captain in the September Stableford

Seniors Section Competitions and Trophies

Regular Weekly Competitions	Individual Medal, Stableford and Team competitions throughout the year - see Seniors Section Notice Board
Derek Lewis Bowl	Winter Singles Matchplay Knock Out.
Tom Jones Claret Jug	Winter League Pairs Matchplay
John King Cup	Summer Stablefords. Best 3 rounds out of possible 6
Golfer Trophy	Summer Medals Nett. Best 3 rounds out of possible 6
David Eccleshall Trophy	Summer Medals Gross. Best 3 rounds out of out of possible 6
Brian Webb Cup	Summer Singles Matchplay Knock Out.
John Shotton Trophy	Summer Singles Matchplay Knock Out Plate
Alan Tonks Cup	Seniors Championship over 2 days. 36 Hole - Gross
David Sawyer Bowl	Seniors Championship over 2 days. 36 Hole - Nett
Rose Bowl	Seniors and Ladies Mixed Pairs Stableford
Senior Captains Putter	Present and Past Seniors Captains Stableford
Ladies V Seniors	Team Pairs Stableford
Uppem Trophy	Captains Away Day Stableford