



# **NEW MEMBERS INFORMATION PACK**

**ESSENTIAL INFORMATION**

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## **Introduction**

I would like to take this opportunity to welcome you as a new member of Arscott Golf Club.

To help your introduction to the Club and the facilities we have available we have put together the following information pack which we hope you will find informative and helpful in getting the most out of your membership package.

You will also receive a bag tag, which should be displayed whenever you are on the course, a Club diary and a bar card which gives members a 10% discount on food and drink purchases.

Our resident Club Professional is Glyn Sadd who will be able to assist you with any equipment, clothing or lesson requirements.

Can I ask you to inform us if you change your home address, telephone number or email address so that we can keep our records up to date.

If you have any specific questions then please let me know.

Many thanks and enjoy your golf.

**Nick Jones**  
**Managing Director**

## General Information

We have an elected Board which meets monthly who are responsible for the day to day running of the Club covering Membership Services, Finance & Administration, Marketing, Greens and Clubhouse Catering & Housekeeping.

The Sections are administered by their own Committees and are responsible for handicaps, competitions and matches.

Details of the Board/Committees are displayed in the locker rooms and in the Club diary.

## Members' Details

Details of Club members i.e. names, addresses, telephone numbers etc., are held in a secure golf club management system (ClubV1) on a pc in the Secretary's office in accordance with the current General Data Protection Regulation.

Official handicap details are held in the ClubV1 golf system and are published on the HowDidIDo service. *More information on handicapping can be found in Annex 2.*

## Members' Times

We operate a tee booking system and tees should be booked through the ClubV1 system, or alternatively, with the Club Professional before play – 01743 860881. You may turn up and play but must liaise with the Club Professional for a start time. Tee times for competitions are booked via the ClubV1 system.

## How to install the ClubV1 and HowDidIDo apps

Our ClubV1 system manages everything to do with the golf club, membership, accounts, bar cards, the till, competitions, tee bookings and member communication. All in one package.

Member's information, handicaps and competitions are all at your fingertips in a secure app you can freely download.

## Your personal setup for Member's Hub and How Did I Do

This is an all new smartphone app for android and iPhone which contains everything you need to interact with the club in one game app. The app includes, Tee Time Booking (social and competition), diary, competition results, members directory, and live leader board on competition days. The club will also keep members up to date with club news and push notifications on course status, so the app is a must.

You can access the app by:

Downloading the android or Apple IOS app from the appstore. Search for 'ClubV1 Members Hub' or click the relevant link below:

**Android:** <https://play.google.com/store/apps/details?id=com.clubsystems.clubv1hub>

## **Apple:**

<https://itunes.apple.com/gb/app/clubv1-members-hub/id1247886260?mt=8>

or you can also access via a webpage <https://arscott.hub.clubv1.com/>

1. Load the ClubV1 Members Hub via the App or via a web browser. 2. Choose the Option for "Passport Registration".

2a. Enter your Email Address, Password and Full name in the Register Account page.

3. An activation email will then be sent to your email inbox. You will then need to click on the Blue "Confirm Account" button to activate your registration.

4. Once you have clicked on the "Confirm Account" button you will be redirected to the HowDidiDo Passport Website

5. You will then need to go to the ClubV1 Members Hub, as outlined in point 1., and this time chose PASSPORT LOG IN. Enter the details you registered with. Your club may show in the Linked Club above, if it does then please select that and you will now be linked to your club and will now be on the ClubV1 Members Hub dashboard. If, like in the image above, your club does not show up in the Linked Clubs section select the option to "Search for Clubs"

6. Once you choose the option for 'Search for Clubs' any club that has your email address on record will show up. If you see your club show up you will then need to select the box saying "--- Please select from dropdown ---". When you select that three home addresses will appear, you will need to select the Home Address that applies to you and hit Confirm.

7. After that you will now be logged in and on the Dashboard.

As often applies when making systems changes, even with planning and preparation in place, we may face some challenges of implementation. I would like to thank you for your anticipated understanding whilst our staff go through training and get used to the new system.

## **Clubhouse Opening Times**

The clubhouse is open from 0730am until dusk each day during the Summer months (April to September), with catering available from 09:00. During the Winter period we are open from 0730am until dusk although we may be open later when functions are booked.

## **Dress Code**

Please note the dress code has been relaxed in order that members and their guests may enjoy a more informal atmosphere, however we respectfully remind you that all clothing worn on the golf course and in the clubhouse should, at all times, be clean and presentable.

Not permitted on the course

- jeans and denims
- trousers must not be tucked into socks
- slogan or football type shirts
- tracksuits

### Permitted on the course

- any accredited golf wear
- tailored shorts may be worn at any time, sports socks must be worn at all times

### Not permitted in the clubhouse

- hats and caps
- golf shoes
- tee/slogan or football type shirts
- wet or muddy clothing

### Permitted in the clubhouse

- any accredited golf wear (excluding above)
- clean (not ripped or faded) jeans
- clean training shoes
- tailored shorts
- the wearing of deck shoes/sandals without socks

On formal occasions and match meals gentlemen should wear jacket with collar and tie. Members and visitors are asked to conform strictly to the above codes of dress.

## Competition Information

Details of all the various Men's, Ladies and Mixed competitions are shown at Appendix 1. Junior competition details are available from the Junior Organiser.

Competition entry is via sign up on ClubV1, alternatively call the Pro shop on 01743 860881.

### Sections within the Club

A number of sections exist within the Club and you may wish to consider joining one or more! If you would like to be introduced to any of the contacts or 'paired up' for a round of golf please contact the Secretary. Brief details are:

Name	When	Contact
Men's	Weekend competitions, tees to be booked from 08:00 Informal roll up on Wednesday mornings from 09:00 (October to April) Club Night Wednesdays April to September	Club Captain
Seniors	From 08:30 Monday and Thursday mornings	Senior Captain

Ladies	From 09:00 Tuesday mornings and 11:00 Saturday morning	Lady Captain
Juniors	Junior Club Night Thursday	Junior Organiser

Each of these sections display notices in the locker rooms and the main clubhouse foyer where detailed information of their Committee structure, contact details, events, what's on etc. can be viewed.

## References

We have a Club web site which details offers and benefits for members. The URL for the site is:

[www.arscottgolfclub.co.uk](http://www.arscottgolfclub.co.uk)

A separate logon Id and password will be provided to you so that you can access the member's area.

## Appendix 1

### Mens, Ladies and Mixed Competitions

## Men's Section Competitions

### Competitions and Trophies

<b>Regular weekly competitions</b>	Individual Medal, Stableford and pairs competitions through the year – see Club Diary
<b>Gary Sawyer Cup</b>	18 hole Stableford, Honours Board Full Handicap Max. 21
<b>W A Lewis Trophy</b>	Summer matchplay knockout – singles Full handicap difference
<b>Abbey Trophy</b>	Summer matchplay knock-out – fourball better ball 90% of the difference from lowest handicap
<b>Presidents Putter</b>	18 hole Medal, Honours Board Full Handicap Max. 21
<b>Founders Cup</b>	18 hole Medal, Honours Board Full Handicap Max. 21
<b>Club Championship</b>	36 hole scratch Medal top 20 and ties day 1 qualify for day 2.
<b>Handicap Championship</b>	36 hole Medal top 20 and ties day 1 qualify for day 2.
<b>Charity Cup</b>	To be allocated
<b>Kempster Cup</b>	18 hole Medal Full Handicap. Entry limited to 19 – 28 handicaps.
<b>President v Captain (left v right handers)</b>	18 hole fourball better ball match 90% of the difference from lowest handicap
<b>Family Rose Bowl</b>	Open to Club members and immediate family with bona_fide handicap. Fourball Better Ball Stableford 90% handicap.
<b>Over 50's Shield</b>	Must be over 50 on day of competition. 18 hole Medal. Full handicap.
<b>Captain v Vice Captain</b>	18 hole Fourball Better Ball Match 90% of the difference from lowest handicap
<b>Embrey Shield</b>	Winter matchplay knockout – singles Full handicap difference



<b>Wilkinson Salver</b>	Winter matchplay knockout – fourball better ball 90% of the difference from lowest handicap
<b>Junior Charity Shield</b>	Four player team event, best 3 scores to count, full handicap Stableford. One player from each section, Junior, men's, Ladies and Seniors.
<b>Summer Cup</b>	2 day Foursomes Medal qualifier, 2 pairs to qualify from each day then Foursomes knockout to decide winner. Semi – Final winner Day 1 plays Runner up Day 2, Winner Day 2 plays Runner up Day 1.
<b>George Morris Memorial</b>	Full handicap Stableford
<b>Stephen Lewis Memorial</b>	Full handicap Stableford
<b>Committee Cup</b>	The leading committee member or former committee member in the September Stableford
<b>Captain's Cup</b>	The leading Captain or Past Captain in the September Stableford

## **Seniors Section Competitions and Trophies**

Regular Weekly Competitions	Individual Medal, Stableford and Team competitions throughout the year - see Seniors Section Notice Board
Derek Lewis Bowl	Winter Singles Matchplay Knock Out.
Tom Jones Claret Jug	Winter League Pairs Matchplay
John King Cup	Summer Stablefords. Best 3 rounds out of possible 6
Golfer Trophy	Summer Medals Nett. Best 3 rounds out of possible 6
David Eccleshall Trophy	Summer Medals Gross. Best 3 rounds out of out of possible 6
Brian Webb Cup	Summer Singles Matchplay Knock Out.
John Shotton Trophy	Summer Singles Matchplay Knock Out Plate
Alan Tonks Cup	Seniors Championship over 2 days. 36 Hole - Gross
David Sawyer Bowl	Seniors Championship over 2 days. 36 Hole - Nett
Rose Bowl	Seniors and Ladies Mixed Pairs Stableford
Senior Captains Putter	Present and Past Seniors Captains Stableford
Ladies V Seniors	Team Pairs Stableford
Uppem Trophy	Captains Away Day Stableford

## Ladies Section Competitions

Competition	Format
Regular Weekly Competitions	Individual Medal, Stableford and Team Competitions throughout the year – see Diary fixtures
Joan Ross Trophy	Stableford
Millenium Bowl	Medal
Ladies Coronation Foursomes	Foursomes
Ritchie Vets Salver	Medal
Ping 4BBB	Betterball
Kathy Scott	Medal
Jan Bishop	Medal
Ladies Club Championship	36 hole medal currently played on consecutive days
Arscott Ladies Day	At the discretion on Lady captain
Founders Cup	Medal
Gill Ferguson Mixed Greensomes	Greensomes
Beryl Edwards Trophy	Drawn high/low handicap Foursomes
Committee Cup (Stableford)	Stableford
Silver Anniversary Trophy	Team stableford
Premier Trophy	Medal
All Winners Trophy	Strokeplay
Daily Mail Foursomes	Foursomes
Pearl Dyas Trophy	9 hole Stableford

## Appendix 2

# Handicap Guide for New Members

### New to golf?

If you would like to play competitive golf either at Arscott or any other golf club, you will need to obtain a **Handicap Index**.

### What is a Handicap Index?

A Handicap Index allows you to play golf on an equal footing with everyone else who has a handicap, regardless of your ability or the course you play on.

### How to obtain a Handicap Index

To obtain a Handicap Index you need to play and record scores from a total of **54 holes**. This can be from any combination of 9 or 18-hole rounds (for example, 3 x 18 holes, 6 x 9 holes etc).

If it is a social game, you have to register in advance that the round will be for handicap purposes – so no waiting until you see what you have scored before you decide whether you want that score included or not.

Each scorecard must say it is '**for handicap**' and show your **name**, the **date** and the **gross score** for each hole. Your card should be marked by a **responsible person** and both yourself and your marker should **sign** the card.

The card should then be given to the **Handicap Committee** via the Club **Professional**

Do this and you can obtain an initial Handicap Index. This will then get adjusted as you play more and start to fill out your 20 rounds (see below).

Your Handicap Index will be calculated by computer using the **WHS** (World Handicap System), operated by **England Golf**. You will be given a unique **CDH** (Central Database of Handicaps) **number** which will stay with you for life.

Once you have a Handicap Index you can submit more scores for handicap, either by playing in a competition or by playing a casual round.

### How to develop your Handicap Index

Your Handicap Index will continue to develop until you have 20 scores recorded. The more cards you submit, the quicker you will get a fully developed handicap index that is a more accurate reflection of your ability. For fewer than 20 scores your Handicap Index will be calculated as follows:

3 scores: lowest score -2

4 scores: lowest score -1

5 scores: lowest score

6 scores: average of lowest 2 scores -1

7 or 8 scores: average of lowest 2 scores

9-11 scores: average of lowest 3 scores

12-14 scores: average of lowest 4 scores

15-16 scores: average of lowest 5 scores

17-18 scores: average of lowest 6 scores

19 scores: average of lowest 7 scores

20 scores: average of lowest 8 scores

From then on, your newest score will replace the oldest score on your record and your Handicap Index will be re-calculated based on the lowest 8 scores on your current record.

### **Course Handicap**

Before playing a round of golf, you will need to convert your Handicap Index to a **Course Handicap**. This will change from course to course, depending on the difficulty of the course. When you play on a more difficult golf course, your Course Handicap may be 2 or 3 shots higher, or lower when you play an easier course. Handicap Index conversion tables are available outside the Pro shop, online and at all courses to enable you to calculate your Course Handicap. At Arscott, when you sign in to play a competition or pre-register to play a casual round for handicap purposes, your course Handicap will appear on the sign-in screen, alongside your handicap index.

### **Playing Handicap**

When playing in a competition, your Course Handicap may be further adjusted depending on the type of competition you are playing in. For example, in a singles stableford or stroke play competition your Playing Handicap will be 95% of your Course Handicap. Your Playing Handicap will be given to you by the competition organiser or will show on the sign-in screen or HDID when you sign in to play a competition.